cyllid myfyrwyr cymru student finance wales



2023/24



Notes for Student Finance

We welcome applications in Welsh. This won't lead to a delay in our response. You can also apply online at: www.studentfinancewales.co.uk

Student Finance Wales is a Student Loans Company service which provides financial support to students on behalf of the Welsh Government.

You should not be completing the PN1 form if any of the following apply to you:

- You normally live in England, Scotland, Northern Ireland, the Channel Islands or the Isle of Man, but you have moved or will be moving to Wales to undertake this course. If this is the case, you should contact whichever of the following organisations is relevant:
 - Student Finance England (SFE);
 - Student Awards Agency Scotland (SAAS);
 - The Northern Ireland Education Authority (EA);
 - · The Education Department of Guernsey or Jersey; or
 - The Education Department for the Isle of Man.
- You or your family member are a national of a European Union Member State and you have moved to Wales to attend a Higher Education course or you are otherwise eligible to apply for fee support only. If this is the case, you should contact the Student Finance Services Team on 0141 243 3570 or go to: www.studentfinancewales.co.uk for more information.
- You are, or will be attending a part-time higher education course. In some circumstances, you
 may qualify for help if you are taking a part-time course. For more information you should call
 us on 0300 200 4050.
- You will be starting a course in a health related discipline and are eligible to apply for a
 bursary from the National Health Service (NHS), Student Awards Agency Scotland (SAAS)
 or Department of Health and Social Care (DHSC) which is **not** assessed on your household
 income.

You must use these notes whenever you see this icon within the PN1 form. n

Any evidence that you are required to provide is also outlined in these notes and is marked with this icon.

Wherever you see this evidence icon on the PN1 form you should check these notes for information on the evidence required.

Tuition Fee Loan REPAYABLE

You may not be eligible for a Tuition Fee Loan if you already hold a UK honours degree.

If you started your course on or after 1 August 2018 at a university or college in Wales, England, Scotland or Northern Ireland that is charging flexible or variable tuition fees up to a maximum of £9,250 you will be able to take out a Tuition Fee Loan of up to £9,250.

If you started your course before 1 August 2018 at a university or college in Wales, England, Scotland or Northern Ireland that is charging flexible or variable tuition fees up to a maximum of £9,250 you will be able to take out a Tuition Fee Loan of up to £4,955. You may be able to get a Fee Grant of up to £4,295 to cover the rest of your tuition fees. Please see the example in the Fee Grant section below.

If you are undertaking a course at a private university or college you can only apply for a Tuition Fee Loan up to the maximum of £6,165 if your course is one that qualifies for tuition fee support.

If you are on an accelerated degree course, please contact your university or college if you are unsure about the tuition fee amount you will be charged.

The Tuition Fee Loan borrowed will be paid directly to your university or college in three instalments within the academic year. You will be liable for your Tuition Fee Loan from the first day of each term.

If you started your course on or after 1 August 2018 and you're a full-time distance learning student, you may be eligible for a Tuition Fee Loan.

Maintenance Loan (Loan for Living Costs) REPAYABLE

You may not be eligible for a Maintenance Loan if you already hold a UK honours degree, unless you are taking a particular vocational degree.

If you started your course on or after 1 August 2018, the way we'll work out your Maintenance Loan has changed. The total amount of student finance you can get depends on where you live while you're studying. This amount will be split between Maintenance Loan and Welsh Government Learning Grant. We'll work out how much Welsh Government Learning Grant you can get first then the rest of your student finance will be awarded as a Maintenance Loan. If you request more Maintenance Loan than you're entitled to, we'll award you the lower amount.

If you started your course on or after 1 August 2018 and you're a full-time distance learning student, you may be eligible for a Maintenance Loan.

Welsh Government Learning Grant NOT REPAYABLE

The amount of Welsh Government Learning Grant that you're entitled to will be based on your household income and where you're studying.

If you started your course on or after 1 August 2018, you will receive a Welsh Government Learning Grant of at least £1,000 if you're not receiving a reduced rate loan. The total amount of student finance you can get depends on where you live while you're studying. This amount will be split between Maintenance Loan and Welsh Government Learning Grant. If you're receiving a Special Support Grant, you may also be eligible for additional Welsh Government Learning Grant funding in addition to your Special Support Grant.

If you started your course before 1 August 2018 and are eligible for a Welsh Government Learning Grant, you will receive up to £5,161 depending on your household income. If you are eligible to receive a Special Support Grant, you will not be eligible to receive a Welsh Government Learning Grant.

If you started your course on or after 1 August 2018 and you're a full-time distance learning student, you may be eligible for a Welsh Government Learning Grant.

Continued

Special Support Grant NOT REPAYABLE

The Special Support Grant is available to help with extra course-related costs such as books, equipment, travel and/or childcare.

You can apply for a Special Support Grant if, for example, you are a lone parent, have certain disabilities or qualify for certain benefits. Getting a Special Support Grant will not affect the amount of Maintenance Loan you can get. If you're eligible, you'll receive a Special Support Grant instead of a Welsh Government Learning Grant.

If you started your course on or after 1 August 2018, you may be eligible for a Special Support Grant of up to £5,161 and an additional Maintenance Loan based on your household income and where you'll be studying.

If you started your current course before 1 August 2018, you may be eligible for a Special Support Grant of up to £5,161.

If you started your course on or after 1 August 2018 and you're a full-time distance learning student, you may be eligible for a Special Support Grant.

The questions in Section 9 will help you work out if you are able to get a Special Support Grant.

You can find out more information about loans and grants at www.studentfinancewales.co.uk

Fee Grant NOT REPAYABLE

If you started your course before 1 August 2018 you may be eligible for a Fee Grant.

The Fee Grant amount is the difference between the maximum Tuition Fee Loan available (£4,955) and the Tuition Fee being charged by the university or college.

For example:

Tuition Fee charged (up to £9,250) - Tuition Fee Loan maximum (£4,955) = Fee Grant entitlement (up to £4,295)

Your Fee Grant will be paid directly to your university or college in three instalments within the academic year.

You will not be eligible to receive this Fee Grant if you are undertaking a course at a private university or college.

If you receive a Tuition Fee Waiver, the Fee Grant paid to your university or college will be reduced by the amount of fee waiver you receive.

Adult Dependants' Grant NOT REPAYABLE

This grant is dependent on your income and any income of your dependants. You can only apply for this grant if you meet any one of the following criteria:

- you are married,
- in a civil partnership and living with a partner of either sex, or
- have another adult dependant.

You are not eligible for Adult Dependants' Grant for your cohabiting partner, if you started your course before 1 August 2018 and were under 25 on the 1st day of the 1st academic year of your course.

You can only apply for this grant for one adult dependant; if you have more than one adult dependant, you can still only receive one grant.

Continued

Childcare Grant NOT REPAYABLE

You may get help with some of your childcare costs, depending on your income and any income of your dependants, if you have dependent children aged under 15 at the beginning of the academic year, including dependent children who are born after the start of the academic year – or under 17, if they have special educational needs – and you need childcare services for them. You may be able to get help with childcare costs during holidays as well as during term-time. Your children must be looked after by registered or approved childminders or an approved childcare provider for you to get this grant. You cannot have this grant if you or your partner receives the childcare element of either Working Tax Credit or Universal Credit, Childcare Allowance from the National Health Service (NHS) or Tax-Free Childcare from HM Revenue and Customs (HMRC), you have to choose one or the other.

You will be sent more information about the Childcare Grant and further forms to complete and tell us your weekly childcare costs.

Parents' Learning Allowance NOT REPAYABLE

The amount you receive depends on your income and that of your dependants (including your husband, wife or partner). It is not counted by Jobcentre Plus or housing benefit departments when calculating your other benefits, so you do not have to choose between Parents' Learning Allowance and other benefits.

Disabled Students' Allowance (DSA) NOT REPAYABLE

This can help pay for the extra course-related costs you may have as a result of your disability, including a long-term health condition, mental health condition, specific learning difficulty or autism spectrum disorder. This includes special equipment, a non-medical helper or special travel arrangements.

If you provide evidence of your disability this will help us process your application more quickly. You can find out more about the evidence we need on the DSA application. If you do not have this evidence yet, send this form to us now and send in the evidence of your disability later. We will contact you to ask for the extra information we need.

If you are taking your course by distance learning or otherwise undertaking but not attending a course in person for a reason which relates to your disability, you can apply for all types of student finance (except Travel Grant) as if you were attending in person. The evidence you send must show that you are unable to attend university or college in person for a reason which relates to your disability.

If you started your course on or after 1 August 2018 and you're a full-time distance learning student, you may be eligible for Disabled Students' Allowance.

If you want to apply for DSA only, you should complete sections 2–5 of this form and return it to us. We will then send you another form that asks more specific questions about your disability/specific learning difficulty. Alternatively, if you want to send us all the details in one go you should complete a full DSA1 form instead of this form. You can download a full DSA1 application form at: www.studentfinancewales.co.uk

Bursaries and Scholarships NOT REPAYABLE

Some universities and colleges may choose to offer discretionary bursaries or scholarships. The amount offered would be at their discretion and you may not need to be eligible for the full Welsh Government Learning Grant or the full Special Support Grant to qualify for their bursary or scholarship scheme.

Continued

Travel Grant NOT REPAYABLE

If you have to study at a university or college outside the UK for the majority of any term in the academic year or if you have to attend a place in the UK away from your main college or university as part of your medical or dental training, you may be eligible for help with the cost of travel. You may also be able to get help to cover the cost of the medical insurance, visa costs and vaccinations. The support you receive is dependent on your household income.

If you have extra travel costs because you are disabled or have a specific learning difficulty, you should apply for Disabled Students' Allowance instead. If you have a disability but aren't eligible for Disabled Students' Allowance, you can still apply for a Travel Grant.

You will be sent further forms to complete about your travel costs.

Applying for student finance that is not based on household income

If you apply for student finance that is not based on your household income, then apply to be reassessed based on your household income later in the year, you may have to pay back some of the Maintenance Loan you were paid.

This is because being assessed on your household income could mean you can get less Maintenance Loan and more Welsh Government Learning Grant.

If you are still having difficulty choosing which types of financial support you wish to apply for there is further information about loans and grants available at: www.studentfinancewales.co.uk

You can order forms and guides in Braille, large print or audio by emailing with your name, address, customer reference number along with what form and format you require to: brailleandlargefonts@slc.co.uk or you can telephone us on 0141 243 3686.

Please note that the above email address and telephone number can only deal with requests for alternative formats of forms and guides.

Personal details

a If you have been granted 'leave to enter or remain' as a Stateless Person, you can answer 'None' or 'Stateless' in the Nationality box.

Identity evidence

b1 Your passport must be valid and not expired when we process your application. It can take at least 6 weeks to process your application.

If your UK passport has expired you must send a photocopy of your UK birth or adoption certificate.

If your name has changed from the name that appears on your birth certificate or passport then please send the relevant evidence confirming this and give details of any previous names you have had.

Your documents will be returned to you as soon as possible.

If you have lost your birth certificate you can get a replacement by contacting the General Register Office.

Previous Ioans

c If you are behind with repayments on a previous loan, you should not apply for student finance until you have resolved this issue.

If you have any Mortgage Style (MS) Loans please call your debt owner on the telephone number shown on the most recent correspondence that you have received from them. If you do not know who your debt owner is please call **0300 100 0632** for advice.

If you have any outstanding Income Contingent Repayment (ICR) loans, please call **0300 100 0611** for advice.

Contact details

d All correspondence we issue will be sent to this address. You can update your address at any time by logging into your online account or by calling us.

Armed Forces

- f You may be eligible for support to study a distance learning course outside of Wales if you or your family member (who you live with) is currently serving outside Wales in one of the following:
 - the Naval Service (Royal Navy and Royal Marines);
 - the Army;
 - the Royal Air Force;
 - the Royal Military Police; or
 - the Gurkhas.

The following family members will be eligible students:

- a spouse, co-habiting partner or civil partner living with a member of the UK Armed Forces serving outside Wales
- a child, step-child or adoptive child under the age of 25 living with a member of the UK Armed Forces serving outside Wales
- a dependent parent living with either:
 - a child who is a member of the UK Armed Forces serving outside Wales
 - the child's spouse, co-habiting partner or civil partner who is a member of the UK Armed Forces serving outside Wales.

Section 2 - personal details

Continued

[e] If you are in the Armed Forces

You need to send a letter confirming your name, your address (or BFPO address) and which country you were ordinarily resident in before you were based at your current location. It must also confirm the country you're currently based in.

If your family member is in the Armed Forces, you need to send a letter confirming the following:

- their name
- their address (or BFPO address)
- your name
- their relationship to you
- where they're currently based
- if you have been ordinarily resident in the UK, which country they were ordinarily resident in before they were based at their current location
- if you've never been ordinarily resident in the UK, which country they signed up for the Armed Forces in.

The letter you send must be signed, stamped and dated by the Armed Forces Unit Records Office.

Current relationship status

- g You are 'living with a partner' if you are sharing a home with your partner but you are not married or in a civil partnership. It does not matter whether you are of the same sex or of the opposite sex.
- [e] If you will be under 25 at the start of the academic year, and you are married or in a civil partnership, please send your original marriage certificate or civil partnership documentation with the application.
- lf you are divorced or separated, or if you have been in a civil partnership which has been dissolved, you should send a copy of the decree absolute, dissolution order, a final or conditional order, or a letter from your solicitor confirming your status.
- lf you are widowed or a surviving civil partner, please send the original death certificate.

 Any original documents will be returned to you.
- [e] If you're under 25 and living with a partner having previously been married to, or in a civil partnership with, a different partner, you'll need to send evidence to confirm one of the following:
 - you are divorced
 - you are separated
 - your civil partnership has been dissolved
 - you are widowed
 - you are a surviving civil partner

a1 Where do you normally live when you're not studying?

If you have a British Forces Post Office address, you should give this. We use this address to make sure you're completing the correct student finance application.

a2 UK national

If you have provided your UK passport information or birth certificate as part of section 2, you do not need to send any further evidence of your UK nationality.

e Armed forces

If you, your parent(s) or partner are serving in the armed forces, you must apply for student finance in the UK country where you were ordinarily resident when you/they enlisted unless you permanently live in another area of the UK.

We can accept certified photocopies of your residency evidence, stamped with your unit stamp. You should use your BFPO address for all correspondence.

a3 Irish citizen

If you answer 'Yes' to this question, you must send your ROI or EU passport.

If you hold a UK passport, you should provide your passport details in section 2 as you do not need to send further evidence of your nationality.

a4 Family member of a UK national

By family member, you must be the:

- · husband, wife, civil partner;
- direct descendant

of a UK national.

A direct descendant is defined as the biological child, grandchild, great-grandchild and so on, of a person. For example, you are a direct descendant of your mother, your grandmother, your great-grandmother, and so on.

[e] If you answer 'Yes' to this question, you must provide evidence to show you are the family member of a UK national by sending their passport.

You must also send proof of your relationship to the UK national. This may be:

- your marriage or civil partnership certificate; or
- a birth certificate showing your name and the UK national's name; and
- the marriage or civil partnership certificate if you or the UK national are a step-child.

For children of UK nationals, the term 'child' means a person 'under the age of 21; or a dependant of the person or the person's spouse or civil partner.'

Continued

a5 Settled or pre-settled status under the EU Settlement Scheme

If you answer 'Yes' to this question, you must provide evidence to show you are an EU national, by sending your EU passport or national identity card. You only need to provide identity evidence if a share code cannot be provided.

To prove your immigration status, you need to provide us with confirmation of your EU Settlement Scheme award from the Home Office, and a share code. Go to **www.gov.uk/view-prove-immigration-status** to generate the code. Once generated, the code will expire after 90 days.

We will use your share code to confirm your identity with the Home Office. When you give us your share code you do not need to send identity evidence.

a6 Child of a Swiss national

Your parent or step-parent must have settled or pre-settled status through the EU Settlement Scheme. You must have settled or pre-settled status and be ordinarily resident in the UK, Gibraltar, EEA or Switzerland for three years prior to the first day of your first academic year.

If you answer 'Yes' to this question, you must provide evidence to show that you are the child of a Swiss national by sending us your parent's passport or national identity card. You must also send us your birth certificate or equivalent, as proof of your relationship.

To get student finance as the child of a Swiss national, your Swiss national parent must be resident in the UK on the first day of the academic year. We need a signed letter from your Swiss national parent stating their UK address, and that they live there on the first day of the academic year. They must also send one of the following documents:

- · Bank statement.
- Payslip.
- · Tenancy agreement/mortgage statement.
- Utility bill.
- · Local authority correspondence.
- · Government department correspondence.

To prove your immigration status, you need to provide us with confirmation of your EU Settlement Scheme award from the Home Office, and a share code. To prove your parent or step-parent's immigration status, you need to provide us with their date of birth and share code. Go to **www.gov.uk/view-prove-immigration-status** to generate the codes. Once generated, the codes will expire after 90 days.

We will use your share code to confirm your identity with the Home Office. When you give us your share code you do not need to send identity evidence unless it is required as proof of relationship. We will still need identity evidence from your parent or step-parent.

Continued

a7 EEA or Swiss worker

My family member is my:

- · husband, wife, civil partner;
- parent(s), step-parent;
- · child or step-child;
- other direct ascending or descending line family member (only applicable to EEA worker family members)

of the EEA or Swiss national.

A direct descendant is defined as the biological child, grandchild, great-grandchild and so on, of a person. For example, you are a direct descendant of your mother, your grandmother, your great-grandmother, and so on.

To get student finance as the family member of an EEA or Swiss national who is working, has worked or is looking for work in the UK, you and your family member must have been granted settled or pre-settled status through the EU Settlement Scheme.

fe If you are the family member of the EEA or Swiss national, they must provide proof of their nationality with their passport or national identity card. As proof of your relationship, you must also send your birth certificate and/or marriage or civil partnership certificate.

As proof of the current employment status of the EEA or Swiss national, one of the following must be provided as evidence:

- A P60 or a letter from employer if currently working.
- Audited accounts, tax returns or details of income if self-employed.
- A letter from employer confirming the intention to continue working whilst studying.
- P45, P60 or letter from previous employer if currently looking for work or previously worked in the UK.

If you are the parent or other direct ascending line relative of the worker, you must be dependent on them.

For children of EEA workers, the term 'child' means a person 'under the age of 21; or dependants of the person or the person's spouse or civil partner.' This does not apply in cases where the EEA worker parent has died or left the UK and the child is staying on in the UK to finish their education.

To prove your immigration status, you need to provide us with confirmation of your EU Settlement Scheme award from the Home Office, and a share code. To prove your family member's immigration status, you need to provide us with their date of birth and share code. Go to www.gov.uk/view-prove-immigration-status to generate the codes. Once generated, the codes will expire after 90 days.

We will use your share code to confirm your identity with the Home Office. When you give us your share code you do not need to send identity evidence unless it is required as proof of relationship. We will still need identity evidence from your family member.

You do not need to provide a share code if:

- you are an Irish citizen; or
- · you or your family member has a frontier workers permit.

Continued

a8 Child of a Turkish worker

To get student finance as the child of a Turkish worker, your Turkish parent must be working in the UK on the first day of your course. You must be ordinarily resident in the UK, Gibraltar, EEA, Switzerland or Turkey for three years prior to the first day of your first academic year.

Please send your Home Office letter and Biometric Residence Permit.

We will use your Biometric Residence Permit to validate your identity and residency status, no other data from it will be used or stored.

You must provide evidence to show that you are the child of a Turkish worker by sending us your parent's passport or national identity card. You must also send us your birth certificate or equivalent.

As proof of your Turkish parent's employment in the UK, you must send their contract of employment.

a9 Afghan Relocations and Assistance Policy (ARAP) or the Afghan Citizens Resettlement Scheme (ACRS)

If you have been granted leave or leave in line as a family member under the Afghan Relocations and Assistance Policy (ARAP) or the Afghan Citizens Resettlement Scheme (ACRS), you will have received a letter from the Home Office confirming this.

Please send the original Home Office letter and immigration status document, normally a passport or Biometric Residence Permit of the person who holds this status. You should also send evidence of your relationship to the person who holds the status if it is not you.

We will only use your Biometric Residence Permit to validate your identity and residency status, no other data from it will be used or stored.

Afghan Locally Employed Staff Ex-Gratia Scheme

This scheme is for previous employees of the UK government who resigned or were made redundant from their post. Afghan nationals relocated to the UK under this scheme are not eligible for student funding.

Continued

a10 Settled status

'Settled status' means that you can live in the UK permanently without the Home Office placing any restrictions on how long you may remain.

You are free from any restriction if any of the following apply:

- · you are a British citizen;
- you have a right of 'permanent residence' in the UK;
- · you have been granted 'indefinite leave to remain';
- you have a right of abode in the UK.

Further information about the right of permanent residence and other immigration issues can be obtained from the Home Office.

If you do not have a British passport or Biometric Residence Permit which confirms your immigration status, but you have a letter from the Home Office which does, please send this original letter with your application form.

We will use your Biometric Residence Permit to validate your identity and residency status, no other data from it will be used or stored.

a11 Limited leave to enter or remain under a Ukraine Scheme

To prove that you have leave in the UK under a Ukraine Scheme you need to provide us with a share code. Go to **www.gov.uk/view-prove-immigration-status** to generate the code. Once generated, the code will expire after 90 days. You should return your application form as soon as possible after generating the share code.

When you give us your share code, you do not need to send identity evidence.

If you do not have a share code you should provide evidence to confirm your immigration status. Send us your Biometric Residence Permit. If you do not have a Biometric Residence Permit you should send your passport with a vignette confirming your leave or your 'permission to travel' document.

We will only use your Biometric Residence Permit, passport or 'permission to travel' document to validate your identity and residency status, no other data from it will be used or stored.

Continued

a12 Refugee status

If you or your:

- husband, wife, civil partner; or
- parent(s), step-parent

have successfully applied for refugee status in the UK under the terms of the 1951 United Nations Convention on Refugees, and you or they have been granted refugee status, the Home Office will have sent you or them a letter and an immigration status document confirming this.

Please send the Home Office letter and immigration status document, normally a passport or Biometric Residence Permit, of the person who holds refugee status. You should also send evidence of your relationship to the person who holds refugee status if it is not you.

We will only use your Biometric Residence Permit to validate your identity and residency status, no other data from it will be used or stored.

If you are claiming student finance as the child or step-child of a refugee, you will only be considered a 'child' if you were under the age of 18 at the time of your parent's application to the Home Office.

If you are claiming student finance as the husband, wife or civil partner of a refugee, you must have been their husband, wife or civil partner at the time of their application for asylum.

Expiry date

If you or your:

- husband, wife, civil partner; or
- parent(s), step-parent

were granted refugee status without an expiry date you should mark the expiry date box as N/A (not applicable).

a13 Stateless Person

If you or your:

- husband, wife, civil partner; or
- parent(s), step-parent

have been granted 'leave to remain' as a Stateless Person in the UK, you, or they, will have received a letter and an immigration status document from the UK Home Office confirming this.

Please send the Home Office letter and Biometric Residence Permit of the person who has been granted 'leave to remain' as a Stateless Person. You should also send evidence of your relationship to the person who has been granted 'leave to remain' as a Stateless Person if it is not you.

We will only use your Biometric Residence Permit to validate your identity and residency status, no other data from it will be used or stored.

If you are claiming student finance as the child or step-child of a person granted 'leave to remain' as a Stateless Person, you will only be considered a 'child' if you were under the age of 18 at the time of your parent's application to the UK Home Office.

If you are claiming student finance as the husband, wife or civil partner of someone who has been granted 'leave to remain' as a Stateless Person, you must have been their husband, wife or civil partner at the time of their application.

Continued

a14&15 Leave to enter or remain

If you or your:

- husband, wife, civil partner
- parent(s), step-parent

have been granted

- 'leave to enter or remain' in the UK on the grounds of family or private life; or
- 'leave to enter or remain' in the UK following a failed application for 'leave to enter or remain' on the grounds of family or private life on the grounds of Article 8 of the European Convention on Human Rights (ECHR); **or**
- Discretionary Leave as a result of a failed asylum application; or
- Discretionary Leave where no application for asylum has been made; or
- Humanitarian Protection

the Home Office will have sent you, or them, a letter and an immigration status document confirming this.

Please send the Home Office letter and immigration status document, normally a passport or Biometric Residence Permit, of the person who has been granted leave to enter or remain. You should also send evidence of your relationship to the person who has been granted leave to enter or remain if it is not you.

We will only use your Biometric Residence Permit to validate your identity and residency status, no other data from it will be used or stored.

If you are claiming student finance as the dependent child or step-child of a person granted leave to enter or remain, you will only be considered a 'child' if you were under the age of 18 at the time of your parent's application to the Home Office.

If you are claiming student finance as the husband, wife or civil partner of someone who has been granted leave to enter or remain, you must have been their husband, wife or civil partner at the time of their application for asylum.

a16 Section 67 of the Immigration Act 2016

If you have been granted leave to remain in the UK under section 67 of the Immigration Act 2016, or you have been granted leave in line as the dependent child of someone who has, either you or they will have received an immigration status document from the UK Home Office confirming this.

Please send the Home Office letter and Biometric Residence Permit of the person who has been granted 'leave to remain' under section 67 of the Immigration Act 2016. You should also send evidence of your relationship to the person if you are the dependent child of someone who has been granted 'leave to remain' in the UK under section 67 of the Immigration Act 2016.

We will only use your Biometric Residence Permit to validate your identity and residency status, no other data from it will be used or stored.

Continued

a17 Calais leave

If you have been granted Calais leave in the UK, or you have been granted leave in line as the dependent child of someone who has, either you or they will have received an immigration status document from the UK Home Office confirming this.

Please send the Biometric Residence Permit of the person who has been granted Calais leave. You should also send evidence of your relationship to the person who has been granted Calais leave if it is not you.

We will only use your Biometric Residence Permit to validate your identity and residency status, no other data from it will be used or stored.

If you are claiming student finance as the dependent child or step-child of a person granted Calais leave, you will only be considered a 'child' if you were under the age of 18 at the time of your parent's application to the Home Office.

a18 Victim of domestic violence or abuse

If you or your parent/step-parent have been granted 'leave to remain' in the UK as a victim of domestic violence or abuse, you, or they, will have received a letter from the Home Office confirming this.

Please send the Home Office letter and your Biometric Residence Permit. You should also send evidence of your relationship to the person who has been granted 'leave to remain' in the UK as a victim of domestic violence or abuse if it is not you.

We will only use your Biometric Residence Permit to validate your identity and residency status, no other data from it will be used or stored.

If you are claiming student finance as the dependent child or step-child of a person granted 'leave to remain' in the UK as a victim of domestic violence or abuse, you will only be considered a 'child' if you were under the age of 18 at the time of your parent's application to the Home Office.

a19 Bereaved partner

If you or your parent/step-parent have been granted 'leave to remain' in the UK as a person who has been a bereaved partner, you, or they, will have received a letter from the Home Office confirming this.

Please send the Home Office letter and your Biometric Residence Permit. You should also send evidence of your relationship to the person who has been granted 'leave to remain' as a person who has been a bereaved partner if it is not you.

We will only use your Biometric Residence Permit to validate your identity and residency status, no other data from it will be used or stored.

If you are claiming student finance as the dependent child or step-child of a person granted 'leave to remain' in the UK as a bereaved partner, you will only be considered a 'child' if you were under the age of 18 at the time of your parent's application to the Home Office.

Continued

b2&3 Residency status

You should provide your address details from the point your status was granted or up to a maximum of three years before the start of the academic year if your status was granted prior to that point.

Date study begins between

- 1 August until 31 December inclusive
- 1 January until 31 March inclusive
- 1 April until 30 June inclusive
- 1 July until 31 July inclusive

Date academic year begins

- 1 September
- 1 January
- 1 April
- 1 July

If you answered 'No' to all the questions in this section, you are not eligible for student finance from Student Finance Wales as a Welsh student. You may still be able to get Tuition Fee only funding. For more information on Fee Support only funding go to www.studentfinancewales.co.uk/undergraduate-finance/full-time

Section 4 - about your course and your university or college

Course details

You will not be able to apply for an NHS funded course starting on or after 1 August 2018 at a university or college in Northern Ireland.

- **b2** Direct Entry means coming directly into a course programme on a year greater than the first year of the course.
- c If the course details you give us can't be confirmed yet, your student funding may be delayed. You should give as much detail about your university or college and course as you can, for example full university/college name, full course name and UCAS course code.

If you are unsure about the tuition fee amount you will be charged or you're studying abroad, please contact your university or college.

Course type

d Full-time undergraduate

For these courses you will attend university or college on most days of the week and for most weeks of the year (apart from weekends and the usual holidays). You must attend the course for at least 24 weeks in the academic year, unless it is the last academic year of the course, in which case you must attend for at least eight weeks. The course must also last for at least one academic year.

You will still be considered to be attending your course even if arrangements have been made by your university or college for you to take the course without having to attend.

Full-time distance learning

If your course started before 1 August 2018 and you are studying on a full-time distance learning course for a reason relating to a disability you must send evidence that clearly shows you are unable to attend university or college in person for a reason which relates to your disability. If you're studying on a full-time distance learning course because you or your family member is currently serving in the Armed Forces outside of Wales, you don't have to send evidence of a disability.

Full-time foundation degree

Foundation degrees are employment-related higher education qualifications designed to give you the skills needed at the relevant professional and higher technician level. They are designed to be flexible to suit different situations, and you can complete foundation degrees in two years if you study full-time.

Full-time course involving a placement ('sandwich' course)

This kind of course includes full-time education at the university or college, plus periods of industrial or work placement.

e2 Term details

We'll send you additional forms to complete with your study abroad and travel details. You should select `Work placement' if you will be working in the UK or abroad as part of your course during this academic year or if your placement is part of a sandwich course.

f2 If you're applying for funding from the Turing Scheme or Taith, you can't get a payment for the same travel expense from both SFW Travel Grant and the Turing Scheme or Taith.

Placement details

g If you don't know where your placement will be yet you should let us know as soon as possible.

If your placement is an unpaid placement that is not listed then you will only be entitled to a reduced rate of Maintenance Loan.

Section 5 - previous financial support and other information

Previous study

- a3 If you did not finish your course due to compelling personal reasons (which does not include reasons of academic performance alone), you must give full details in this section and send the necessary documentary evidence to support the reasons you give.
- c If you are eligible to apply for a social work bursary from Social Care Wales you should answer 'No' to this question because this is a separate bursary to those offered by the NHS or the DoH.
 - If you're studying on a Paramedic course at an English university/college and are eligible to apply for tuition fee and/or living cost support from your local ambulance/health trust, you should answer yes to this question.
 - If you are eligible to apply for an **income assessed** bursary or award, the only element of student finance you are eligible to apply for is the non-income assessed part of the Maintenance Loan and this will be at a reduced rate.
 - If you are eligible to apply for a **non-income assessed** bursary you are **not** eligible for any other student finance. The only exception would be if you are a seconded student studying a health related course and you have been advised that you cannot apply for any bursary at all, either income or non-income assessed.
- You must send confirmation of your eligibility for an NHS bursary to Student Finance Wales. If you do not have this evidence now, do not wait until you receive it to submit your application for student finance. Simply send this evidence to Student Finance Wales as soon as you receive it.

If you are unsure about your eligibility for a bursary, contact Student Awards Services, NHS Wales.

Loan request section

National Insurance number

If you do not provide your National Insurance number, payment of your loan(s) will be withheld and you will have to fund your own tuition fees and living costs until you have resolved this issue.

You will find your National Insurance number on any of the following:

- your National Insurance number card or letter;
- a payslip;
- an income tax document such as a P45 or P60.

If you have never been given a National Insurance number, you should leave the National Insurance number boxes blank. You will be contacted if you need to take any action to obtain a National Insurance number.

Maintenance Loan

This loan is paid in instalments directly to you and is to help cover your personal living costs throughout the academic year.

If you started a full-time distance learning course on or before 1 August 2018 (for reasons not relating to disability) you can only apply for a Tuition Fee Loan and a Fee Grant.

If you started your course on or after 1 August 2018, the way we'll work out your Maintenance Loan has changed. We'll work out how much Welsh Government Learning Grant you can get first then the rest of your student finance will be awarded as a Maintenance Loan. If you request more Maintenance Loan than you're entitled to, we'll award you the lower amount.

Tuition Fee Loan

Your Tuition Fee Loan will be paid directly to your university or college in three instalments within the academic year. You will be liable for your Tuition Fee Loan from the first day of each term **not** the date when the instalment is paid to your university or college.

Liability date	% of total Tuition Fee loan that you will be liable for
First day of Term 1	25%
First day of Term 2	50%
First day of Term 3	100%

If you are unsure when your term starts please contact your university or college.

Each payment is made after we receive confirmation from your university or college that you are in attendance at the start of each term. Interest will be charged from the day we pay the Tuition Fee loan to your university or college.

If you are starting the first year of a graduate entry medical or dental programme course you can apply for a Tuition Fee Loan of up to £5,785 (if fee charged is £9,000). If the fee charged by your university/college is more than £9,000, the NHS will fund the additional fee. However, you will need to pay the first £3,465 of the tuition fee amount charged by your university or college.

Applying for a loan at a later date or changing the amount requested

You can apply for a Maintenance Loan or a Tuition Fee Loan at any time in the academic year provided you are within the time limit. The time limit for applying is usually nine months from the start of your academic year.

You can apply for a Maintenance Loan or a Tuition Fee Loan, or change the amount you originally requested at: www.studentfinancewales.co.uk

Terms and Conditions

If you receive a loan, there is a legally binding contract between you and the Welsh Ministers. The loan request section including the declarations set out after section 11 of the PN1 application form are an integral part of your contract with the Welsh Ministers. Additional terms of the contract can be found in Regulations made under section 22 of the Teaching and Higher Education Act 1998, as amended from time to time, or successor legislation.

Section 7 - dependent and independent students

- a2 If you're under 25 and living with a partner having previously been married to, or in a civil partnership with a different partner, you'll need to send evidence to confirm one of the following:
 - · you are divorced
 - you are separated
 - · your civil partnership has been dissolved
 - you are widowed
 - you are a surviving civil partner
- Having the care of a person under the age of 18 means that you look after a child and the child lives with you, irrespective of your relationship to the child.

Send the child's/children's original birth certificate(s) and evidence that you have care of the child, for example, evidence that you are receiving Child Benefit, Child Tax Credit or the child element of Universal Credit.

b Irreconcilable estrangement

You will normally be considered irreconcilably estranged from your parents if you have not had verbal or written contact with both of your biological or adoptive parents, or your only living parent for twelve months or more before the start of your academic year, and this will not change.

You will **not** be considered irreconcilably estranged from your parents because:

- you do not get on with your parents;
- you do not live with them;
- your parents do not want to give details of their income; or
- your parents choose not to provide you with financial support.

For more help and information on applying as an estranged student, go to the 'Standalone' website.

Section 7 - dependent and independent students

In the legal care of a Local Authority

If you started your course on or after 1 August 2018 - if you have been in the custody or legal care of a Local Authority, or under a special guardianship order at any point between the ages of 14 and 16 (before the start of your course) but have been back in the legal care of your parents, you will still be considered independent.

You should only send us evidence of your household income if you're applying for any of the grants in section 10.

If you started your course before 1 August 2018 - if you have at any point been in the custody or legal care of a Local Authority but have been back in the legal care of your parents at any time since then, you will not be considered independent.

Send a signed and dated letter from your Local Authority or a professional person that has known you for at least 12 months.

- To be considered as supporting yourself financially you must have met your own living costs for at least 3 years from any of the sources below. This does not have to be 3 consecutive years:
 - Income from employment;
 - Benefits:
 - State studentships;
 - Scholarships, exhibitions and bursaries. You would not be considered as supporting yourself financially if you are supported by a parent.
- Please send evidence that you have been supporting yourself financially such as P60s or benefit information. Bank statements and wage slips are also considered as acceptable evidence. Evidence is reviewed on a case by case basis.
- If you've been granted 'leave to remain' in the UK under section 67 of the Immigration Act 2016 or you are you the dependent child of someone who has, you don't need to send any evidence of independence.

Section 8 - student financial details

Unearned income

a You may be asked to confirm any estimated income at a later date.

If your actual income is different from your estimated income we will reassess your entitlement to student finance. This may change the level of financial support you receive.

When working out your taxable unearned income, you should **not** include:

- earnings from full or part-time work such as vacation work or work you do during term-time;
- any Maintenance Loan or grant payments you may receive;
- payments you receive from your parents under a covenant;
- maintenance payments you expect to receive for your children. These maintenance payments should be included as part of your children's income in question 8d;
- Teacher Training Bursaries;
- bounties paid by the armed services to reservists or disablement or invalidity pensions;
- ISAs.

Payments from an employer

b You should **only** provide an amount here if you are being released from employment by your employer to attend your course. If this is the case, you should only include salary or wages for days you are actually attending your course and have been released from your employment to do so. Any earnings from salary or wages entered here may affect your student finance entitlement.

Do not provide any amount here if you are a student who is working while studying but have not been specifically released by your employer to attend your course.

Dependent children

d You must include any income the child receives from working, from interest earned on savings, from investments and from any maintenance payments you expect to receive for your children as part of **their** income in this question.

Don't include income from sources such as child benefit, child tax credit, child element of Universal Credit, Government Child Trust or minimal sums of money from other sources when entering a child dependant's income.

If your child dependant's income will be at least 15% less than it was in the tax year 2021-22 you can apply for a current year income assessment. This means we would use their expected income for tax year 2023-24 instead of their actual income for 2021-22 when working out your grant entitlement. If you want to be assessed using expected income for tax year 2023-24 use the additional notes pages at the back of the form to give us details.

e You must send your child's/children's original birth certificate(s) and photocopies of evidence showing child's income from all sources after tax and social security contributions in tax year 2021-22.

Section 9 - Special Support

You will be assessed for Special Support once we have received evidence to show you are eligible. If you do not have the evidence now, you should still send your application and send the evidence as soon as you have it.

For more information about Special Support go to www.studentfinancewales.co.uk

A You can also apply for Special Support if you are a lone foster parent of a child, or young person aged under 20 who is in full-time education below higher education level.

Special Support category	Evidence item(s) required
You are a lone parent (or a lone foster parent) of a child, or young person aged under 20 who is in full-time education below higher education level	 Child's/Children's original birth certificate or a letter confirming foster care, and Most recent child benefit letter, Tax Credit Award Notice or Universal Credit Award letter.
You have a partner who is also a full-time student, and one or both of you has care of a child or young person under 20 who is in full time education below higher education level	 Child's/Children's original birth certificate, and Most recent Child Benefit letter, Tax Credit Award Notice or Universal Credit Award letter, and A letter confirming your partner is a student if they have not applied for student finance.
You have a disability and qualify for the Disability Premium or Severe Disability Premium	 Evidence to show you qualify for Disability Premium or Severe Disability Premium, or Evidence to show you qualify for one of the following benefits: Disability Living Allowance Disabled Person's Tax Credit Attendance Allowance Constant Attendance Allowance War Pensioners Mobility Supplement Severe Disablement Allowance Incapacity Benefit
You are deaf and qualify for Disabled Students' Allowance	 Medical evidence of your disability, if you have not applied for Disabled Students' Allowance.
You have been treated as incapable of work for a continuous period of at least 28 weeks	 Letter from Jobcentre Plus confirming you receive long term incapacity benefits, or Letter from your doctor confirming you are incapable of work.
You have a disability and qualify for income- related Employment and Support Allowance	 Letter from Jobcentre Plus to confirm you are eligible for Employment Support Allowance (ESA) due to a disability, or ESA entitlement letter and proof of your disability, for example a letter from your doctor.

Section 9 - Special Support

Continued

Special Support category	Evidence item(s) required
You are waiting to go back to a course after illness or caring responsibility	 Letter from university or college to confirm suspension from your course was authorised, and Evidence of illness or need to care for another individual.
You're aged 60 or over	 You don't need to send any more evidence. The information or evidence you provide to confirm your identity will prove you're aged 60 or over.
You are entitled to Housing Benefit or the housing element of Universal Credit	 Photocopy of entitlement letter dated after your course start date, confirming you're eligible to receive Housing Benefit or the housing element of Universal Credit whilst studying.
You are entitled to a Personal Independence Payment (PIP) or You are entitled to Disability Living Allowance (DLA)	 Evidence from the Department for Work and Pensions (DWP) to confirm you are entitled to either of these payments.
You are entitled to an Armed Forces Independence Payment (AFIP)	 Evidence from the Service Personnel and Veterans Agency (SPVA) or DWP to confirm you are entitled to this payment.

Section 10 - Parents' Learning Allowance, Adult Dependants' Grant and Childcare Grant

- **b1** For information about care leavers refer to 7b of these notes.
- c This information will be used to work out if your children are mainly financially dependent on you or your partner during academic year 2023/24.
- d If you apply for Childcare Grant or you choose to receive Childcare Grant instead of the childcare element of either Working Tax Credit or Universal Credit, Childcare Allowance from the NHS or Tax-Free Childcare from HMRC, you will be sent a further form for you to give us your estimated childcare costs. You can get information on all aspects of Working Tax Credit and Universal Credit at: www.gov.uk

Section 10 - Parents' Learning Allowance, Adult Dependants' Grant and Childcare Grant

Continued

- e4 Send copies of evidence to show any taxable income received by your adult dependant. For example, P60, Month 12/Week 52 payslip or a letter from employer to confirm earnings.
- If your adult dependant's income will be at least 15% less than it was in the tax year 2021-22 you can apply for a current year income assessment. This means we would use their expected income for tax year 2023-24 instead of their actual income for 2021-22 when working out your grant entitlement. If you want to be assessed using expected income for tax year 2023-24, **still complete this section** and use the additional notes pages at the back of the form to give us details.
- Financial commitments to include would be insurance policies such as household or medical insurance, life assurance premiums, mortgage repayments or maintenance payments for a dependant. You will have to provide documentary evidence of any obligations you declare.

Section 11 - about your family

Dependent students

If you are a dependent student, the following family members count:

- Your natural or adoptive parents, if both of them live with you;
- Your parent and their partner, if they have one.

Your parent's partner is defined as:

- Your stepmother or stepfather.
- Your parent's opposite or same sex partner if they live together as though they were married or in a civil partnership.

Independent students

For the purpose of income assessment, if you are an independent student, only your partner, if you have one, counts.

Your partner is defined as:

- Your husband, wife or civil partner;
- Your opposite or same sex partner, if you are 25 or over and you live with your partner as though you were married or in a civil partnership;
- Your opposite or same sex partner, if you are under 25 on the 1st day of the 1st academic year of your course and you live with your partner as though you were married or in a civil partnership, and you started your course **on or after 1st August 2018**.

If you do not have a partner as defined above we will only assess your income.

- **b** If the parent you normally live with has remarried please tick the box 'married'.
- e If your parents are divorced or separated, or if they have been in a civil partnership which has been dissolved, you should send a copy of the decree absolute, dissolution order, a final or conditional order, or a letter from their solicitor confirming their status.

Terms and Conditions

If you cannot sign the form it must be signed on your behalf by your attorney. The Power of Attorney letter must be sent with the application before a signature from that attorney will be accepted.

Privacy Notice

The Student Loans Company Limited (SLC) and the Welsh Government are joint Data Controllers under the Data Protection Legislation. We hold information for the purposes specified in our notification to the Information Commissioner including determining eligibility for student finance, assessing the maximum amount of financial support available, payment of student finance and the detection and prevention of fraud, and may use this information for any of these.

For further details about the way your information is used, who is responsible for it and the rights you have in connection with it, please refer to our full Privacy Notice available online at www.studentfinancewales.co.uk/privacynotice

If you don't have internet access, please call us on 0300 200 4050 and we can send a copy to you.

Changes of circumstance

You must notify SLC about any change in your circumstances which may affect your entitlement to financial support.

The most common changes of circumstance for students would be if:

- you are absent from the course for more than 60 days because of illness;
- you are absent for any other reason;
- you leave, abandon or are expelled from the course;
- you stop attending the course and do not intend, or are not allowed, to return for the rest of the academic year;
- you transfer to a different course at the same, or a different, university or college;
- you transfer from a full-time to a part-time course;
- you repeat part or all of a year of your course; or
- the date of the start or end of your course changes.

The quickest and easiest way to tell us about any changes you've had to your address is online. Just log into your account at: **www.studentfinancewales.co.uk.** If any of your course details change or you suspend, withdraw or transfer you need to speak to your university or college who will let us know.

Section 12 - financial details for tax year 2021-22 for parents and partners

What happens if my household income has changed since tax year 2021-22?

If your total household income (before tax) for the tax year 2023-24 will be at least 15% less than it was in tax year 2021-22, still complete this section as well as completing a 'Current Year Income Assessment Form'.

You can download the form at: www.studentfinancewales.co.uk and return it with this application.



Please note that a current year income assessment cannot be carried out unless you provide your financial details for the 2021-22 tax year.

Part A - Personal details

Marital Status

Send a copy of one of the following evidence items. If we have already accepted evidence you sent in support of a previous application for this student, you do not need to send any further documents. You will only need to provide evidence if you haven't done so previously or if your circumstances have changed.

- Decree absolute
- Decree nisi
- Dissolution order
- Most recent council tax bill showing a 25% single occupancy discount
- A letter from your solicitor confirming your status
- Certified copy of a death certificate
- A final or conditional order

Part B - Data sharing and you

We will check your National Insurance (NI) number with HM Revenue & Customs. This information will be kept securely and held strictly under the provisions of the applicable data protection legislation in the UK.

If you don't have an NI number you must provide copies of your financial documents.

If you didn't have any income for the tax year 2021-22, you need to provide:

- a letter from you confirming that you had no income for the tax year 2021-22; or
- a letter from any third parties who were supporting you during the tax year (such as a partner) The letter must be signed and dated in order for it to be accepted.

Part C - Other income for tax year 2021-22

Please give financial information for tax year 2021-22. Normally, this is the year ending 5 April 2022, but may differ if your employer or business has a tax year which does not end in April. For any income paid in a foreign currency, please state the equivalent in pounds sterling

Q1 Income in the UK that HMRC doesn't know about

You may have earned under the threshold to declare this income to HMRC, but this will still be used to calculate the student's entitlement.

Section 12 - financial details for tax year 2021-22 for parents and partners

Part D - Overseas Income for tax year 2021-22

Q1 Income from overseas that you haven't already told HMRC about

You only have to tell us about any income earned overseas that you have not already disclosed to HMRC as part of your self-assessment.

a Total income from salary/wages/self-employment

You'll need to provide copies of your tax documents from the relevant country confirming the income amount for the 2021-22 tax year.

b Total income from state benefits

You'll need to provide copies of your benefits documents, from the relevant country, confirming the total taxable benefit(s) you received for the 2021-22 tax year.

c Total income from occupational, private or state pension(s)

You'll need to provide copies of your pension documents, from the relevant country, confirming the total taxable pension(s) amount you received for the 2021-22 tax year.

Part E - Income deductions

If you did not pay any private pension contributions or additional voluntary contributions You don't need to provide evidence of this.

If you paid any private pension contributions or additional voluntary contributions

The evidence you need to provide can be found in the table below.

Deduction type	Evidence required
Private pension contribution	Tax Return (all pages) or Statement from Pension Provider
Additional voluntary contribution (AVC)	Confirmation from DWP of Amount of Pension Paid, Tax Return (all pages) or a P60

Part F - Your dependents

Academic year

You should provide the child dependant's income for the academic year. The academic year is determined by when the student begins their study.

Student's study begins between	Academic year
1 August 2023 and 31 December 2023 inclusive	1 September 2023 to 31 August 2024
1 January 2024 and 31 March 2024 inclusive	1 January 2024 to 31 December 2024
1 April 2024 and 30 June 2024 inclusive	1 April 2024 to 31 March 2025
1 July 2024 and 31 July 2024 inclusive	1 July 2024 to 30 June 2025

Q1 Child dependants not in further or higher education

The child dependant's income is required to assess the eligibility for the deductions in the calculation of household income for each child that is wholly or mainly financially dependent on the student, the student's husband, wife or partner or the student's parents or step-parents You can find out more information about how household information is calculated by visiting www.studentfinancewales.co.uk

Please do not include income from sources such as the Government Child Trust, State Child Benefit, Child Tax Credit, the child element of Universal Credit or minimal sums of money from other sources when entering a child dependant's income.

Declaration for parents and partners

If any person(s) named in section 12 cannot sign the form it must be signed on their behalf by their attorney. The Power of Attorney letter must be sent with the application before a signature from that attorney will be accepted.

Changes of circumstance

You must notify the SLC about any change in your circumstances, which may affect the student's entitlement to financial support.

The most common change of circumstance would be if:

- your household income changes; or
- your marital status changes.

Information about data sharing for bursary and scholarship purposes

Universities and colleges will be offering financial awards such as bursaries or scholarships to their students. To help them administer these awards (i.e. to determine eligibility and entitlement to, and if relevant pay, a bursary or scholarship – 'bursary administration purposes') they will ask the Welsh Ministers or the SLC for access to information you provide in connection with any application for student finance for academic year 2023/24 (whether on this form or at a later date)

Privacy Notice

SLC and the Welsh Government are joint Data Controllers under the Data Protection Legislation. We hold information for the purposes specified in our notification to the Information Commissioner including determining eligibility for student finance, assessing the maximum amount of financial support available, payment of student finance and the detection and prevention of fraud, and may use this information for any of these.

For further details about the way your information is used, who is responsible for it and the rights you have in connection with it, please refer to our full Privacy Notice available online at www.studentfinancewales.co.uk/privacynotice

If you don't have internet access, please call us on **0300 200 4050** and we can send a copy to you.